



ABOUT US

Our History – Serving Vulnerable Populations

Since its inception in 1989, MCIS has maintained its commitment to vulnerable persons and their rights to access critical information and services in their languages. Our organization was initially created to remove language barriers for victims of domestic and sexual violence, with high-quality interpretation services in a responsive manner.

Today MCIS has evolved into a world class organization which now offers over 50 professional language services. Although we have branched out into new market segments and services, we have never forgotten our humble roots and are still proud to identify ourselves as a Non-Profit Social Enterprise which serves vulnerable populations. All of our net profits are reinvested into programs for the limited English speaking vulnerable population.

Contact Us

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HIGH QUALITY

QUICK TURNAROUND

PRICE COMPETITIVE

MCIS LANGUAGE SOLUTIONS

- ✓ NON-PROFIT SOCIAL ENTERPRISE
- ✓ OVER 50 LANGUAGE SERVICES
- ✓ 300+ LANGUAGES
- ✓ 5,000+ LANGUAGE PROFESSIONALS
- ✓ OPEN 24/7/365



INTERPRETATION SOLUTIONS

MCIS uses professional interpreters who are impartial, adhere to the interpreter's code of ethics, are bound by confidentiality agreements and also covered by Errors and Omissions insurance. Below are a few interpretation services we offer today:

- In-person ✓
- Telephone ✓
- Remote Video ✓
- Group ✓
- Conference ✓
- Legal ✓
- Medical ✓
- Message Relay ✓
- Liaison ✓
- ASL, LSQ and Deaf Interpretation ✓

TRANSLATIONS SOLUTIONS

We work collaboratively with our customers to develop translation solutions that meet your unique needs in an efficient and cost-effective way.

WHY CHOOSE OUR TRANSLATIONS SERVICES?

- ✓ Over 750 translators, both in-house and off-site
- ✓ Certified translators
- ✓ Translations in more than 300 languages
- ✓ Quotes within 24 hours
- ✓ A dedicated project manager
- ✓ 3rd Party Liability Insurance for Errors and Omissions
- ✓ Rigorous quality assurance process
- ✓ Real-time project monitoring via customer portal

SOLUTIONS WE OFFER INCLUDE:

- ✓ Translation
- ✓ Revision
- ✓ Proofreading
- ✓ Update of a translation
- ✓ On-site translation
- ✓ Certified/ notarized translation
- ✓ Transcreation
- ✓ Localization

Our language professionals specialize in business, technology, insurance, banking, legal, medical, pharmaceutical, retail and they look forward to meeting all your needs.

ACCESSIBILITY SOLUTIONS

We continuously strive to make sure all language and communication barriers are removed through the services we provide. This includes accessibility solutions such as:

- ✓ Closed Captioning
- ✓ Braille Printing
- ✓ CART (Communication Access Real-time Translation)
- ✓ Accessible Document Formatting

TRAINING AND TESTING

FOR EMPLOYERS: MCIS is a Language Solutions Hub. We can also train and test your staff to maximize language proficiencies within your organization.

FOR ASPIRING LANGUAGE PROFESSIONALS: If you are an individual seeking a new profession or simply want to upgrade your professional language skills, look no further. MCIS provides community interpreting as well as advanced training programs in various fields such as legal, medical and social services

CUSTOMIZED LANGUAGE SOLUTIONS

This service is perfect for organizations which require a solution for their communication needs, and want to engage existing clients more effectively and prepare for an expansion abroad. We will collaborate with our customers to maximize impact of our operations through language solutions that are efficient and cost-effective.

OTHER SOLUTIONS

- ✓ Transcription
- ✓ Back Translation
- ✓ Editing Services
- ✓ Recorded Interpretation
- ✓ Subtitling
- ✓ Voice-over
- ✓ Project Management
- ✓ E-Learning Development
- ✓ Graphic Design
- ✓ Desktop Publishing
- ✓ Typesetting & Layout Formatting

